



OEM BULLETIN

FENDT TRACTORS

The Independent Union of the European Lubricant Industry (UEIL) is the umbrella association of the Independent European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 400 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in more than 20 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

In September 2011, UEIL was informed that AGCO had issued a Service Information 41/2011 in 07.2011 concerning the Vario Transmission Oil which stated that:

- Due to tests on components and changes in operating conditions observed in the field, we must redefine the permissible transmission oils for the Vario transmission;
- In place of general specifications (e.g. acc. To API, MIL, etc.) the approved transmission oils (15W-40 or 10W-40) are now listed in the following tables according to their manufacturer and commercial name. Oils that do not appear in the table must not be used.

UEIL wrote to AGCO requesting:

- Many of our members supply products for use in Fendt equipment that fully meets the specifications currently listed with the operator's manual. Please could you advise Fendt's position on any warranty claims if an unlisted product, which however met the specifications listed in the operator's manual, was the lubricant in use?

AGCO finally responded on 16 March 2012 advising:

- After discussing the issues set forth in your letter dated 5 January 2012 with our technical departments, we are pleased to inform you that we will shortly revise the wording of our FENDT service information sheets.
- Whereas the technical requirements for the lubricants remain the same, we will change the wording of our service information sheets and merely *recommend* the listed brands of lubricants in future.
- In parallel, our service department has confirmed not to turn down any warranty claims in the event that a non-recommended lubricant was used in a tractor unless there is evidence that the particular lubricant was responsible for the damage or failure. Our service department has also confirmed that no warranty claims have been turned down in the past based on the use of unlisted lubricant brands.

Brussels, April 2012